

Safety Information

Required for returning contaminated vacuum devices and vacuum components

General Information

According to German laws, every employer is held responsible for the health and safety of his employees. This also applies to service personnel performing maintenance and/ or repair of vacuum devices either at the premises of the user or the service company in charge.

Any possible contamination of vacuum devices or components must be communicated by sending the following declaration of contamination together with the items to be repaired.

Declaration of Contamination

Any personnel repairing and/ or doing maintenance has to be informed about the condition of contaminated vacuum devices and components before the start of work. This is the purpose of the "Declaration of Contamination of Vacuum Devices and Components".

The declaration must be sent to the manufacturer or service company directly. A copy has to be attached to the dispatch papers **outside** (mailing bag) of the packaging.

Consignments without the declaration of contamination will not be processed and returned to the sender!

Shipping

When shipping contaminated vacuum devices or components, all dispatch instructions laid down in the manual must be followed e.g.:

- If necessary: Shipping as „Dangerous Good“with labelling as such
- Drain all service fluids
- Neutralize pumps by rinsing with gas
- Remove filter elements
- Seal all openings airtight
- Shrink-wrap appropriately
- Ship in appropriate containers for transport

Decontamination

If you do not have any facilities to decontaminate the devices in compliance with regulations, we assist you in finding a suitable partner. Please contact us.

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